

What is Wyndham Direct?

Wyndham Direct® is a booking and billing solution within Wyndham Business that helps companies simplify how they pay for business travel. It allows businesses to centrally manage hotel bookings, payments, and reporting across participating Wyndham properties.

Who can use Wyndham Direct?

Wyndham Direct is exclusively available to qualified Wyndham Business accounts. Companies must have an active Wyndham Business account and a unique 10-digit corporate booking code to apply.

What are the key ways Wyndham Direct simplifies business travel payments and administrative processes?

Wyndham Direct simplifies business travel payment and administration by:

- Centralizing hotel billing
- Eliminating the need for travelers to pay individually
- Providing consolidated reporting and reconciliation

It is designed to reduce administrative work and give companies better visibility into travel spend.

How does Wyndham Direct work?

Companies use their Wyndham Business corporate code to book travel and then pay for stays using a Wyndham Direct ID tied to their companies.

Travelers complete their stay without needing to provide a personal credit card for covered charges, and billing is handled centrally through the company.

How are payments handled with Wyndham Direct?

Wyndham Direct offers a centralized billing model:

- One monthly bill for all stays
- One monthly payment from the company

- Flexible, extended payment terms

This eliminates the need to process individual invoices from multiple hotels.

Does Wyndham Direct require employees to use a credit card?

No. Wyndham Direct enables company-paid travel, so employees do not need to use a personal or corporate credit card for eligible charges (as determined by the employer).

What types of expenses can be covered?

Companies can configure what charges are included, by electing either all eligible hotel charges or room and tax only charges.

This gives businesses flexibility in how they manage travel expenses.

What reporting and visibility does Wyndham Direct provide?

Wyndham Direct includes tools for:

- Viewing folio data
- Tracking travel spend
- Generating custom reports
- Reconciling invoices

Companies can access this data through a 24/7 online client portal.

Where is Wyndham Direct available?

Wyndham Direct is available at more than 6,500 Hotels by Wyndham across the United States and Canada.

Does Wyndham Direct support group or project travel?

Yes. Wyndham Direct can be used for business travel booked through Wyndham Business, including individual and group-related stays, with centralized billing applied to those bookings.

Is Wyndham Direct a travel booking platform?

No. Wyndham Direct is not a standalone booking platform.

It is a payment and billing solution that works alongside Wyndham Business bookings to streamline how companies pay for travel.

How does Wyndham Direct help reduce administrative work?

Wyndham Direct reduces manual processes by:

- Consolidating billing into one invoice
- Automating folio delivery
- Providing centralized reporting
- Simplifying reconciliation

This helps finance and travel teams save time and improve accuracy.

How does a company enroll in Wyndham Direct?

To get started:

1. The company must have a Wyndham Business account
2. The company applies to be approved for Wyndham Direct
3. Once approved, the company receives a Wyndham Direct ID

After that, bookings and centralized billing can begin.

Is Wyndham Direct available to all Wyndham Business customers?

No. Wyndham Direct is only available to qualified Wyndham Business accounts and requires approval before use.

What type of companies benefit most from Wyndham Direct?

Wyndham Direct is best suited for companies that:

- Have frequent hotel bookings
- Need centralized billing and invoicing
- Want better visibility into travel spend

- Prefer company-paid travel instead of employee reimbursement
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Is Wyndham Direct worth it for managing business travel payments?

For companies that manage frequent hotel stays, Wyndham Direct can simplify billing, reduce administrative overhead, and provide better visibility into travel expenses.

What's the difference between Wyndham Business and Wyndham Direct?

- Wyndham Business = the corporate travel program (rates, access, tools)
 - Wyndham Direct = the billing and payment solution within that program
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When should a company use Wyndham Direct instead of corporate credit cards?

Wyndham Direct is a strong alternative when companies want:

- Centralized monthly billing
- Reduced reimbursement complexity
- Simplified reporting and reconciliation
- Do not want to provide all travelers with a corporate card or go through a reimbursement process.